



# SNOW TIPS

## What to know when it starts to snow!

The City's goal is to provide for safe and timely snow removal. The City, depending on winter storm conditions, typically will have all streets cleared 24 hours after the snowfall stops.

### WHEN WILL THE CITY START TO PLOW?

Generally, when conditions become slippery or a 2" accumulation occurs the City will start salting and clearing the roads of snow.

### HOW DOES THE CITY PRIORITIZE STREETS FOR PLOWING?

1. Emergency vehicle access and bus routes.
2. All major streets and business districts, including downtown parking and City owned parking lots.
3. All other secondary and neighborhood streets.

### DOES THE CITY SPREAD SALT ON STREETS & SIDEWALKS?

The City salts school routes, major streets, local streets, and correlating intersections. All business owners are responsible for clearing the sidewalks in front of their business. Schools take care of the sidewalks on their property. The City clears the snow from the City-owned sidewalks and removes snow piles where needed. The Riverwalk trail is not plowed or salted during the winter months.

### WHAT IS THE CITY'S SNOW REMOVAL ORDINANCE?

Mason Ordinance #70-2 requires removal of all snow/ice adjacent to the property by 10:00 a.m. within the central business district.

### HOW CAN COMMUNITY MEMBERS HELP?

- Avoid parking on streets during heavy snowfall.
- Remind children NOT to play in or near snow piles by the roadway.
- DO NOT shovel or plow snow into the street.
- DO NOT pile snow in an area that obstruct drivers' vision.
- DO NOT follow too closely behind snow removal equipment.
- Notify Customer Service of poor street conditions: 517.676.9155.

### HELP US STAY SAFE

It is not required, but as a courtesy, we ask residents to shovel out any fire hydrants that may be located near your home.



### Avoid the "Second Shovel"



**Resources:** More Questions? Please contact our Customer Service Desk at 517.676.9155 or [info@mason.mi.us](mailto:info@mason.mi.us).

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