



# Haverhill

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## **Mayor Secures Grant for Innovative Smart Phone Application for Residents to Immediately Report Issues to the City**

Today, Mayor James J. Fiorentini announced that he will be instituting a new smart phone application to enhance services for residents. The new application is called Commonwealth Connect and is fully funded by the Community Innovation Challenge Grant Program. The Patrick-Murray Administration along with the City of Boston launched the Commonwealth Connect smart phone application that was based on the Citizen's Connect application developed for use in the City of Boston by Mayor Menino's Office of New Urban Mechanics.

Haverhill applied and received this grant to implement the smart phone application. This application will give allow residents to immediately report issues around the City through their smart phones, all they need to do is take a picture of the issue, e-mail it to the City e-mail address, the resident gets a tracking number and then the resident can see when their issue has been resolved.

Mayor Fiorentini stated:

“This new application will allow residents to report issues immediately and see when the problem has been corrected.

“I want to thank the Patrick-Murray Administration and Mayor Menino for their commitment to share innovative ideas with other municipalities.”