



## Who to Contact if You Have a Question About...

### Anything related to: ENROLLMENT OR ELIGIBILITY

**For example:**

- How do I enroll?
- How do I change my plan?
- Where should I send my forms?
- Problems filling out the form



Contact the Group Insurance Commission or your GIC Coordinator

1.617.727.2310, TDD/TTY 711  
[mass.gov/gic-annual-enrollment](http://mass.gov/gic-annual-enrollment)

### Anything related to: HEALTH INSURANCE PRODUCT AND COVERAGE

**For example:**

- Changes in coverage
- Finding a provider
- Tiered doctor & hospital lists
- What tele-health options are offered?
- Fitness and wellness programs offered



Contact your health insurance carrier directly

HEALTH INSURANCE CARRIERS	PHONE	WEBSITE
AllWays Health Partners	1.866.567.9175	<a href="http://allwayshealthpartners.org/gic-members">allwayshealthpartners.org/gic-members</a>
Fallon Health	1.866.344.4442	<a href="http://fallonhealth.org/gic">fallonhealth.org/gic</a>
Harvard Pilgrim Health Care	1.800.542.1499	<a href="http://harvardpilgrim.org/gic">harvardpilgrim.org/gic</a>
Health New England	1.800.842.4464	<a href="http://hne.com/gic">hne.com/gic</a>
Tufts Health Plan	1.800.870.9488 <b>Medicare Products:</b> 1.888.333.0880	<a href="http://tuftshealthplan.com/gic">tuftshealthplan.com/gic</a>
UniCare State Indemnity Plan	1.800.442.9300	<a href="http://unicarestateplan.com">unicarestateplan.com</a>
<b>Pharmacy Benefits Manager</b> Express Scripts SilverScript	1.855.283.7679 1.877.876.7214	<a href="http://express-scripts.com/gicRx">express-scripts.com/gicRx</a> <a href="http://gic.silverscript.com">gic.silverscript.com</a>
Life/AD&D Insurance	1.617.727.2310	<a href="http://mass.gov/gic/life">mass.gov/gic/life</a>
GIC Retiree Dental Plan	1.866.292.9990	<a href="http://metlife.com/gic">metlife.com/gic</a>